CLARIFICATION No:1

to the

TENDER DOSSIER

Publication Ref: SIHHAT/2017/SUP/INT/03

Subject: Provision for Approved Laboratory Test Result

Location –Europe (non EU/Turkey)

The following clarifiction is made to the tender dossier

SUPPLY CONTRACT NOTICE	
Question 1:	<u>*Article 11:*</u> *Tenderers must provide a tender guarantee of 150,000 EUR when submitting their tender. This guarantee will be released to un successful tenderers once the tender procedure hasbeen completed and to the successful tenderer[s] upon signature of the contract by all parties. This guarantee will be called upon if the tenderer does not fulfil all obligations stated in its tender.* The amount of the guarantee mentioned above is requested as 150.000 Euro. If this guarantee amount is done by consortium, is it enough to be given by one company? Or will each one of the consortium member companies provide a guarantee, in order to provide a total of € 150,000?
Answer 1:	The guarantee should be provided by the Consortium Leader.
Question 2:	<u>*Article 16.1:*</u> *The following selection criteria will be applied to tenderers. In the case of tenders submitted by a consortium, these selection criteria will be applied to the consortium as a whole unless specified otherwise. The selection criteria will not be applied to natural persons and single-member companies when they are sub-contractors:* ***1)** Economic and financial capacity of tenderer (based on i.a. item 3 of the Tender Form for a Supply Contract). In case of tenderer being a public body, equivalent information should be provided. The reference period which will be taken into account will be the last three years for which accounts have been closed.* *The selection criteria for each tenderer are as follows:* *• The average annual turnover of the tenderer who submitted an offer must exceed 3,000,000 EUR.* ***3.** Technical capacity of tenderer (based on i.a. items 5 and 6 of the Tender Form for a Supply Contract). The reference period which will be taken into account will be the last 5 years from submission deadline.* *The selection criteria for each tenderer are as follows:* *• The tenderer has delivered supplies under at most 3 contracts with a total budget of at least 3,000,000 EUR in the fields relating to the provision of laboratory test result which were implemented last 5 years from the submission deadline.* Is it sufficient for a consortium member to be awarded by a single firm if a consortium is required for completion of the required work completion certificate and balance sheet for economic, financial and technical capacities in the above mentioned items? Or will each of the consortium members provide these documents to provide the requested amounts for economic, financial and technical capacities?
Answer 2:	As stipulated under Article 16 paragraph 1 of Contract Notice, "in the case of tenders submitted by a consortium, these selection criteria will be applied to the consortium as a whole unless specified otherwise".

INSTRUCTIONS TO TENDERERS	
Question 3:	*Article 1.1:* *The Contractor should deliver the tests to be run within the province to the laboratory in cold chain on the same day and report within the time provided to 178 centers in 28 provinces indicated in the table Appendix-1. The Contractor should deliver the tests to be run outside the province to the laboratory in cold chain within 24 hours and report within the time provided in the following table.* How will the general functioning of MHCs and EMHCs be based on the 28 provinces and 178 centers mentioned above? Will it be the Coordinator to coordinate with the contractor? Will the specified centers work on a 7 day 24 hour basis? What time will the MCH and EMCH centers last be taking blood from patients? Will there be people responsible for storage of consumable supplies and requirements for the laboratory service? We request that we provide general information about health centers in order to answer any questions we may have.
Answer 3:	In routine operation, the collection and preparation of samples at MCH and EMCH will be completed by 12:00 noon on weekdays. Responsible personnel for the storage of materials and requirements will be notified after the contract.
Question 4:	*Article 3.1:* *Participation is open to all natural persons who are nationals of and legal persons (participating either individually or in a grouping – consortium – of tenderers) which are effectively established in a Member State of the European Union or in a eligible country or territory as defined under the Regulation (EU) N°236/2014 establishing common rules and procedures 2ort hi implementation of the Union's instruments for external action (CIR) 2ort hi applicable Instrument under which the contract is financed (see also heading 22 of the contract notice). Participation is also open to international organisations. All supplies under this contract must originate in one or more of these countries. However, they may originate from any country when the amount of the supplies to be purchased (as a whole or, if divided into lots, per lot) is below EUR 100 000.* *Article 4.1:* *Unless otherwise provided in the contract or below, all goods purchased under the contract must originate in a Member State of the European Union or in a country or territory of the regions covered and/or authorised by the specific instruments applicable to the programme specified in clause 3.1 above. For these purposes, 'origin' means the place where the goods are mined, grown, produced or manufactured and/or from which services are provided. The origin of the goods must be determined according to the relevant international agreements (notably WTO agreements), which are reflected in EU legislation on rules of origin for customs purposes: the Customs Code (Council Regulation (EEC) No 2913/92) in particular its Articles 22 to 246 thereof, and the Code's implementing provisions (Commission Regulation (EEC) No 2454/93.* *Article 4.2:* *When submitting tenders, tenderers must state expressly that all the goods meet the requirements concerning origin and must state the countries of origin. They may be asked to provide additional information in this connection.* As stated in Articles 3.1, 4.1 and 4.2, it is understood that the exhibitors are obliged to propose originating products originating from the products of which they are EU Member States. However, on 18.12.2017, it was stated that we could offer in Chinese origin products according to the oral information given by us. Therefore, contradictions arise with the information of origin in the materials mentioned. Can products from countries outside the EU be offered 2ort his issue? We demand that this issue be explained.
Answer 4:	As per Article 1.1. of the Contract "the subject of the contract is the provision and delivery by the Contractor of laboratory tests." As the goods purchased under this contract are laboratory test results, the rule of origin shall not apply to goods which do not constitute the subject of this contract.

Question 5:	*Article 21.4:* *The Contracting Authority reserves the right to vary quantities specified in the tender by +/- 100 % at the time of contracting and during the validity of the contract. The total value of the supplies may not, as a result of the variation rise or fall by more than 25 % of the original financial offer in the tender. The unit prices quoted in the tender shall be used.* The right to amend the bidding amount specified in Article 21.4 is subject to strict adverse competition conditions in the technical specifications of the tenderer, and the right of this change for the contracting companies poses a great risk. For this reason we demand that Article 21.4 be amended as follows. "The Contracting Authority reserves the right to vary quantities specified in the tender by +/- 25 % at the time of contracting and during the validity of the contract. The total value of the supplies may not, as a result of the variation rise or fall by more than 25 % of the original financial offer in the tender. The unit prices quoted in the tender shall be used."
Answer 5:	Please follow Article 21.4 of Instructions to Tenderers
Question 6:	Indicating the fixtures and consumables, which the Bidders are reguired to submit, as items with relative guantities by stating Blood Collection Days, Hours and Periods: We request that blood collection days; hours and periods at relevant centers shall be specified under the parttitled A. Instructions To Tenderers of your relevant specifications document. Moreover, we request that the consumables required for collecting blood at 178 blood collection centers shall be specified as items vvith relative guantities, and the ancillary equipment requested from the bidders for such centers shall be specified clearly as well. [Cotton (** kg), Alcohol (** lt), Tube (** Units), Needle Tip (** Units), ete. and for ancillary eguipment; Centrifuge (**Units), Refrigerator (**Units), Computer (**Units), ete.]"
Answer 6:	No fixture is required. In line with the Technical Specifications Article 2.1 and 9.9, According to the required test quantities, the required consumables will be supplied by the contractor.
Question 7:	Revising the result report times and sample retention period; lt is requested in the part titled A.Instructions To Tenderers (Supplies to be provided) of your relevant specifications document under result report times that the tests must be transferred to the loboratory within 24 hour and the rcsults must be finalized within 1 to 4 days based on the test groups. Geographic conditions, physical conditions and regional dynamics are evaluated, and we request a 24 hour option in addition to such times. Sample retention period following the results is not clearly stated in the relevant parts of your specifications document. We kindly request such times to be specified as well.
Answer 7:	It is essential that the sample (s) carry the required parameters in the laboratory to be studied, as soon as possible, and that the contractor makes a suitable work plan accordingly. The sample(s) shall be transported by the kit/devices used by the laboratory, within the time specified in the national/international guidelines, at the specified tube or container and under the specified conditions. The test results will be delivered to the centers that make the test request through the system as soon as possible. After the sample is taken, the transport time can not exceed 24 hours depending on the suitability of the parameters requested. Please follow the table under Instruction to Tenderers Article 1.1 for deadlines. The process of sample transfer is the responsibility of the authorized expert to confirm the result. The criteria specified by the Ministry of Health apply to the retention periods after the sample is finished. Please see the Changes to Tender Dossier
Question 8:	*Article 21.4:* Article 21.4 of the part titied A. Instructions To Tenderers (21. Signature of the contract and performance guarantee) of your specifications document authorizes the contracting authority to modify the Tender amount by + - 100%. Exercising such authority in any stage of the tender may significantly damage our company as a bidder. We kindly request that the maximum increase and decrease authority to be applied as 20% as laid down in our national public procurement law (4734) and public contracting law (4735). Moreover, a clear penalty enforcement rate is specified for circumstances such as delay, nonconformity, ete. which may occur during the performance of the service, and we hereby request such penalty clause to be clarified.
Answer 8:	Please see Answer No:5

Question 9:	*Article 21.4:* In Article 1.1 ‘‘The Contractor should deliver the tests to be run outside the province to the laboratory in cold chain within 24 hours and report within the time provided in the following table’, in the statement "cold-chain conditions providing the laboratory samples are taken from the point that should be transferred in 24 hours" to ensure provision of commercial cargo net is not possible due to the structure in Turkey. All of our labs are planning to work in our resident center in Ankara. In case all existing national level as a result of our discussions with the shipping company, for example, especially taking the endpoint has been achieved in Turkey they can not guarantee the transfer of knowledge within the same day. Because of the inadequacy of the commercial cargo network in Turkey where we demand the removal of the transfer time to 36 hours. We request that the related articles of the above-mentioned documents and the corresponding statements in the other documents be edited. We do not have any change in sample closing times. We will provide you with the necessary.
Answer 9:	Please see Answer No:7
Question 10:	We request that the date, time and frequency of sampling from the centers under the heading "A.Instructions to Tenderers" in the relevant clause. We also request that the type and quantity of the consumables and equipment to be requested at the 178 sample collection centers are specified in detail for the same item.
Answer 10:	Please see Answer No:3
Question 11:	We request that the addresses of the centers listed in Annex 1 document be clearly stated so that the correct cost analysis can be made
Answer 11:	The detailed addresses will be updated and final version will be given to awarded company after contract signature in 15 days.
Question 12:	We require that the time-outs given under the heading "A.Instructions to Tenderers" of the specification have a flexibility of 24-48 hours for the test types.
Answer 12:	Please see Answer No:7
Question 13:	We request that your institution's authority to increase or decrease the amount of the tender by 100% under the heading "A.Instructions to Tenderers" in the relevant clause should be withdrawn to the maximum increase and decrease rate of 20% as specified in the Public Procurement Law.
Answer 13:	Please follow Instructions to Tenderers
SPECIAL CONDITIONS	
Question 14:	Origin of the goods to be offered in the tender; "The relevant articles of your specifications document (Special Conditions Article 10 Origin) reguires that all of the products to be supplied must be purchased from EU member States. We hereby request that such articles to be amended as minimum 50% of the products to be offered shall be supplied from EU member States.
Answer 14:	Please see Answer No:4
ANNEX II+III: TECHNICAL SPECIFICATIONS TECHNICAL OFFER	
Question 15:	*Item 2.1:* *To supply and distribute all necessary tools and equipment (tubes, needles, cotton etc.) for sample collection and to provide Arabic translation and Turkish and Arabic printing and distribution of the information brochure for sample collection and preparation processes prepared by the Administration,* Our change request is; “2.1 Blood sample collection equipment should be given to assigned personnel in each blood sample collection point with a certificate of custodianship and losses should not exceed 5%. Here, expendable blood sample collection equipment should be given with custodianship to the record attendant or the nurse assigned to the blood sample collection point and losses should never exceed 5%. In case of losses exceeding 5%, the management should bear the responsibility. The supplier should not be responsible 4ort he losses exceeding the specified percentage. A secure room with a locked door and roofing is required 4ort he expendable equipment to be delivered.”
Answer 15:	There is no such liability of the Contracting Entity for loss of consumables. Competent persons will be notified after the work is commenced.

Question 16:	*Item 2.2:* To establish and *operate necessary LOS program/connections for making test requests at MHC/EMCHs,* For the Clinical Information System/HIS software, which is already needed for EMCH/MCH, the duty of integration to the Lab Operating System should be included in the conditions of the HIS purchase tender. HIS company should be responsible for this integration. To avoid any conflicts of responsibility between the HIS company and the LOS company during the working period, the confirmation from HIS company to do the integration without any additional charges and the confirmation from the LOS company to provide the necessary information via the web service should be sufficient.
Answer 16:	The LOS software will be integrated with centralized applications. The rules of integration will be determined by the administration.
Question 17:	*Item 2.3:* *To install the necessary system and provide necessary materials for barcoding after samples are received by MHC/EMCH personnel,* Our Change Request is; **"**Printed barcode labels will be procured. Installation and operation of a barcode printer would not be practical. This way, the operation will proceed faster. Since the tests that are requested by Hospital Information System or Clinical Information System directly by reading the barcode on the tube will again be transferred over HIS/CIS software to the LOS software, the barcode readers should be provided by the HIS/CIS supplier. Since HIS/CIS will directly be used in the sample collection points, this provision should be done by that company."
Answer 17:	The contractor should perform the barcode system by printing and distributing the central barcode as appropriate, or by providing the barcode device to the migrant health centers and installing the required software. All requirements in this process are the responsibility of the contractor.
Question 18:	*Item 2.8:* *To install and maintain software processes from making test requests over the LOS until submitting the result report to the related MHC or EMHC,* Our Change Request is; "Practically, tests should directly be requested over EMHC/MHC software since LOS software will work fully integrated with the MHC/EMHC HIS/CIS software. Or if the test will be requested by the user over the software of the Laboratory company, the required hardware/operating system should work with Internet Explorer/Google over the hardware provided by the Hospital Automation Software company. The laboratory company should be responsible with providing the computer/Internet Explorer/Google software for the testing system. Additionally, internet connection and modem lines for the computers should be provided by the EMHC/MHC."
Answer 18:	No testing will be done through the laboratory's software. Test requests will be made directly through the automation system that the physician will use.
Question 19:	*Item 3.3:* *The bidding company can realize the laboratory service to be offered to the Provinces listed in Annex-1 through laboratories it shall established on provincial and/or regional level and/or through subcontractor(s).;* *- If the Contractor is to offer this service through subcontractors; the laboratory/laboratories to be contracted by the Contractor should have a Biochemistry and/or Microbiology Laboratory License according to the related field within the scope of the Medical Laboratories Regulation.* *- If the Contractor is to offer this service through provincial or regional laboratory/laboratories it shall establish; It should establish/prepare the laboratory and obtain a license according to the Medical Laboratories Regulation in a way to offer the laboratory services to meet all physical conditions, personnel, equipment and documentation requirements at the location it shall determine until the start date of the work. The Contractor can receive service from subcontractor(s) until the related laboratory obtains a license.*

	Our Change Request is; "For the effective execution and economic viability of this business, the samples should be consolidated in a specified number of laboratories. As a central laboratory, we can transport and work all the samples from all over Anatolia to our central laboratory in Ankara in 1 day, secure and according to the times specified by the conditions, and provide fast results. In this case, medically and for the possibility of integration of LOS to EMCH and MHC, this process should proceed with working with the minimum number of laboratories. In case of working with many laboratories, comparisons of the results will not be meaningful due to the different systems used. The formation of a single archive will not also be technically possible. It is also imperative that this business should be conducted over a single LOS software for staying in budget, maintenance of the same standards in all laboratories, medical comparability and data processing. For this reason, this solution can be more easily implemented to a laboratory which is not at REGIONAL/CITY level due to specified criteria. Regional/City level laboratories will not possibly have a Laboratory Accreditation Document and some difficulties may arise in maintaining specified quality standards. In addition, finding a regional/city level laboratory which will satisfy the financial and quality criteria is exceedingly difficult. This article should not prevent central laboratories like us to participate in the tender. All the already certified central laboratories situated in Ankara, İstanbul and İzmir, which are central locations in Turkey, that can transport samples from all over Anatolia and provide results in 1 day, can work this process with ease. Forming a new certified lab only for this process is not possible or meaningful in an economic, managerial and medical sense. This process can proceed with current central laboratories according to specified criteria."
Answer 19:	It is not necessary to establish new laboratories. Transactions can also be made with licensed laboratories belonging to the contractor or a different company that is going to deal with. Please see Technical Specifications Item 3.3.
Question 20:	*Item 3.6:* *The Contractor should deliver the tests to be run within the province to the laboratory in cold chain on the same day and report within the time provided in the table Annex1. The Contractor should deliver the tests to be run outside the province to the laboratory in cold chain within 24 hours and report within the time provided in the table.* Our Change Request is; In case of taking a sample on a Saturday or a Sunday, the samples should be stored in appropriate conditions in the blood sampling points and should be shipped on the following Monday, since the laboratories and courier services do not work on Sundays. In the weekdays, a specific time to deliver the samples to the courier company (e.g.: 16.00 or 17.00) should be set. A change reading: "Samples should be delivered in a cold transportation chain to the laboratory in 24 hours of the delivery time."
Answer 20:	Please see Answer No:7
Question 21:	*Item 4.2:* *The system/personnel to be used in courier/transport services should be identified and have proper driving license according to the vehicle type. The Contractor shall undertake all kinds of financial and legal responsibility for the personnel in this respect.* We can only present the documents except the courier company employee documents since we will be using our logistical personnel in high sample number areas, but use the courier company personnel in some areas with low sample numbers for the economic viability of the project. The courier company is already responsible to fulfill these requirements for their personnel.
Answer 21:	As stated in Article 4.2 of the Technical Specification, if the contractor is to operate his own personnel, these documents are requested and no other documents are required from the companies that will work with the courier.

Question 22:	*Item 5.7:* *All tools, devices, kits. etc. offered shall be compliant with the criteria of the Ministry of Health and all legal regulations in effect. UBB documents of kits and devices shall be submitted to the Administration.* Our Change Request is; Companies who submit offers in the tender should present the UBB codes of their devices and kits as a list. We request a change reading: "The contractor winning the tender should submit UBB documents."
Answer 22:	Please see the Changes to the Tender Dossier
Question 23:	*Item 7.4:* *The coefficient of variation of the tests in measurements and between measurements shall be the same with the values in the manual to be provided by the manufacturing company for the respective test. This evaluation shall be made by the company after the device is installed before starting routine operation.* Our Change Request is; An addition should be made reading: "The measurement results done in the first installation of a device already in operation in an actively working certified laboratory will be valid." This article is for new device installations.
Answer 23:	Please see the Changes to the Tender Dossier
Question 24:	*Item 8.1:* *The LOS software company to be contractor should be approved by the Administration. The language of software should be Turkish and Arabic.* *Item 8.12:* *The required report content and format should be compliant with the rules issued by the Ministry, necessary software update should be made in 5 (five) work days in the event of a new update. The report format shall include the name of the requested test, patient's name-surname, identity number, name of the physician who requests the test, test request date-time, date-time of acceptance of the sample by the laboratory, date-time of approval of the test result, date of birth and gender of the patient in Turkish and Arabic.* As stated in the above mentioned items, the laboratory automation system is LOS Turkish and Arabic software. Does the MBMS software system to be used for 178 health centers support Turkish and Arabic software languages? Is it appropriate to use interface software for LOS software integration with MBYS?
Answer 24:	The automation system software used by the physician supports Turkish and Arabic language. This automation system and data exchange should not be done with an interface but with web service integration.
Question 25:	*Item 9.3:* *If the samples are to be transported by vehicles, the samples shall be transported in leak proof containers according to the cold chain rules. Temperature changes in the cold chain shall be monitored with a datalogger. It shall be able to transfer data to the computer and keep daily records to be submitted to the Examination and Acceptance Commission. The transport bags shall indicate which region the sample container belongs to and by whom it has been brought.* Constant tracking of sample bags with data logger is not only sustainable due to financial and workload reasons, it is also against the generally accepted methodologies of the sector. A data logger placed in a randomly selected bag in every location is sufficient for sampling. Otherwise, placing a logger in every bag in 178 locations, submission of data to the system, tracking of the statistics and the commission tracking at least 350 data logger statistics a day is not possible and against the laws of statistics.
Answer 25:	Please follow Technical Specifications Item 9.3.

Question 26:	*Item 9.5:* *The Contractor shall provide necessary transport free of charge for delivering the samples to be determined by the Administration as necessary (in areas of malaria, tuberculosis etc.) to the necessary laboratories (Public Health Laboratories, National Reference Laboratories etc.) even if they are not included in the test list.* Our Change Request is; In case of transportation of tests that are not in the scope of the responsibilities of the contractor, there may be omissions or errors in the data over LOS. This may be acceptable only in extremely limited situations with clearly defined borders and responsibilities. It should not be a routine practice. In the end, since this will be a different process than the process of samples in the contractor's responsibility, it will always rise as a matter open to error and confusion.
Answer 26:	Please follow Technical Specifications Item 9.5
Question 27:	*Item 9.9:* *All consumable materials required for taking from MHC/EMCHs and preparing samples (Biochemistry-Hormone Gel tube (adult and infant), Hemogram EDTA tube (adult and infant), sediment tube, capped urine tube (should include a protective substance to provide minimum 24 hours of stability), suitable tube/container which includes protective medium/substance to be used in transportation of the samples to be collected for microbiological culture, slide storage/handling box, tube spore, urine cup, safe needle tip (green)(black) suitable for the vacuum system, butterfly set suitable for the vacuum set, automatic tourniquet (adult and infant), round injection tape etc. all consumable materials required for sampling) shall be distributed in sufficient quantities at the start of the work and delivered by the Contractor to the related organization in 2 (two) work days whenever requested during the work.* Our Change Request is; Blood sample collection equipment should be given to assigned personnel in each blood sample collection point with a certificate of custodianship and losses should not exceed 5%. Here, expendable blood sample collection equipment should be given with custodianship to the record attendant or the nurse assigned to the blood sample collection point and losses should never exceed 5%. In case of losses exceeding 5%, the management should bear the responsibility. The supplier should not be responsible for the losses exceeding the specified percentage. A secure room with a locked door and roofing is required for the expendable equipment to be delivered.
Answer 27:	Please follow Technical Specifications Item 9.9. and please see Answer No:15
Question 28:	*Item 2.2.8:* *The device should operate using one or more of the volume, impedance and laser measurement techniques.* As noted above, it is desirable to operate both the impedance measurement technique and the laser measurement technique for the hemogram device. Specification for the operation of the 18 parameter tests of the hemogram device specified in 2.2.2 is specified. Therefore, we demand that the device should change its measurement method to operate only with the impedance method.
Answer 28:	Please follow Technical Specifications Item 2.2.8.
Question 29:	*Item 4.1.10:* Article 4.1.10. (Provision for Approved Laboratory Test Result) (4. Routine Hormone Tests) of your relevant specifications document regarding the technical specifications of equipment and kits requests that the "reagent probe must be equipped with a level sensor" The systems which we will offer as part of your tender will not feature any level sensors for the reagent probe since there is no need for them as a result of the probe adjustment and probe calibration procedures at the installation stage. We kindly request such requirement to be removed since such sensor does not affect the test results in any way.
Answer 29:	Please follow Technical Specifications Item 4.1.10.

Question 30:	*Item 8.1.10:* Item 8.1.10 (Provision for Approved Laboratory Test Result) (8. Routine Microbiological Tests) 8.1.10. of the technical specifications document requests that the "reagent probe must be equipped with a level sensor". The systems which we will offer as part of your tender will not feature any level sensors for the reagent probe since there is no need for them as a resuit of the probe adjustment and probe calibration procedures at the installation stage. We kindly request such requirement to be removed since such sensor does not affect the test results in any way.
Answer 30:	Please follow Technical Specifications Item 8.1.10.
Question 31:	*Item 8.3:* (Test name: Anti HAV IgG) kit specified in the item 8.3. (Provision for Approved Laboratory Test Result) (8. Routine Microbiological Tests) of the technical specifications document is listed as HAV Total in the test panel to be offered by our company. We hereby request such item to be amended as "HAV IgG or HAV Total" so that our company can participate in the tender.
Answer 31:	Please see the Changes to the Tender Dossier
Question 32:	*Item 4.2:* (Test name: Beta HCG) kit specified in the item 4.2. (Provision for Approved Laboratory Test Result) (4. Routine Hormone Tests) of the technical specifications document is listed as Total HCG in the test panel to be offered by our company. We hereby request such item to be amended as "Beta HCG or Total HCG " so that our company can participate in the tender.
Answer 32:	Please see the Changes to the Tender Dossier
Question 33:	*Item 9.8:* No percentages shall be given for not exceeding 20% of the number of samples that can be sent to the external laboratory under the heading "Annex 2-3, Technical Specifications + Technical Offer 9,8" of the relevant clause in order to avoid problems in geographical conditions, logistics and operational processes we demand.
Answer 33:	Please follow Technical Specifications Item 9.8
Question 34:	*Article 8.1:* We request that the LIS program language in the relevant clause (Annex 2-3, Technical Specifications + Technical Offer, 8.1) be arranged in Turkish and English.
Answer 34:	Please follow Technical Specifications Article 8.1.
GENERAL	
Question 35:	Guarantee Score/Number of Tests" which we reguest to be included; Due to the fact that we, as the bidder company, will make a majör investment and employ a great number of employees for the purposes of this tender which covers 28 cities as part of the relevant specifications, your agency should add the guaranteed number of tests and payments to the specifications. W e request that such guaranteed number of tests shall be equal to the monthly number of tests which will be generated by dividing the current number of tests specified in the tender specifications to the term of contract.
Answer 35:	There is no quarantee score/test
Question 36:	Providing full addresses for 178 blood collection centers: Blood collection centers specified in Annex l of your provincial specifications a re not specified with full addresses including the City and district names. Moreover; multiple collection points in the same districts of certain cities are specified as in-camp and off-camp. We request that the full addresses shall be specified so that the tender costs may be calculated more accurately, and the specifications document is more clear and understandablefor ali bidders.
Answer 36:	Please see Answer No:11
Question 37:	We request that the addresses of the centers listed in Annex 1 document be clearly stated so that the correct cost analysis can be made

Answer 37:	Please see Answer No:11
Question 38:	We request that the amount of warranty test and the amount of payment be added to the specification in relation to the work to be performed so that the costs of the requested items in the relevant clause can be calculated accurately and in the public interest.
Answer 38:	Please see Answer No:35
Question 39:	The duration of the test result could also be in trouble. Is there any time constraint on the condition, will there be any disturbance on it?
Answer 39:	Please see Answer No:7
Question 40:	Samples (urine analysis and urine culture) are not suitable for more than 4 hours of transfer? What are you going to do?
Answer 40:	Please see Answer No:7
Question 41:	It is stated that LIS software to be in Arabic. How is this situation?
Answer 41:	Please see Answer No: 34
Question 42:	What are the criminal circumstances after the contract? If the results of the assay are not given in time, it is called termination. Direct termination? Is there no other punishment?
Answer 42:	Please see the Changes to the Tender Dossier, Article 45 of Special Conditions
Question 43:	If there is no risk in the case of the transfer period of the samples, how long will the transfer take? What if we can not produce results within 24 hours?
Answer 43:	Please see the Changes to the Tender Dossier, Article 45 of Special Conditions
Question 44:	The results can be given in 24 hours, but the transfer time is very little for 24 hours?
Answer 44:	Please see Answer No:7
Question 45:	Will it be criminal sanctions if it exceeds 24 hours?
Answer 45:	Please see the Changes to the Tender Dossier, Please follow Article 45 of Special Conditions
Question 46:	Could there be an extension on the samples taken on Friday? Could there be a change in delivery times? What will be sanctioned if the transfer time is followed?
Answer 46:	Please see Answer No:7
Question 47:	Is it a separate period of time, a separate period after the sample is delivered? Or is it all 24 hours? Can it be given 24 for transfer and a separate time for testing?
Answer 47:	Please see Answer No:7
Question 48:	What are the insurance liabilities (Article 12.2 of the insurance)?
Answer 48:	Please follow Article 12 - Liabilities and Insurance of General Conditions
Question 49:	Each laboratory will produce results in its own evaluation range. Would this be a problem? How will this be defined in automation? Each subcontractor has a different range. How will we overcome this? When entering automation, there will be trouble, How will it be?
Answer 49:	The analysis report shall be delivered via the central system which is prepared in accordance with the report format (s) published by the Ministry of Health in such a manner that the equipment / kit used by each laboratory will contain appropriate normal ranges.
Question 50:	Will a price be paid for the receipt of the administrative and technical terms published for the outcome of the laboratory service procurement work? If so, how much is this amount? In this issue, no information was found in the tender documents. We demand information.
Answer 50:	Administrative and technical specifications are published free of charge. There is no charge for the tender documents.