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TC. Sağlık Bakanlığı

## SIHHAT PROJECT – PROVISION FOR APPROVED LABORATORY TEST RESULT INFORMATION MEETING MINUTES

**Meeting Date / Time:** 18.12.2017 /14.00

**Place:** SIHHAT Project Office-Ankara/Turkey

**Participants:** See the attached participant list.

### REGULATIONS – QUESTION & ANSWERS

- **Could there be more than one sub-contractor?**

Yes, it is possible.

- **Can the offer on a provincial basis?**

No, it must be given for the whole. The partial offer is not available.

- **Is there a need for the Laboratory to be accredited?**

No, it's enough to be laboratory licensed.

- **Will there be any room for the laboratory?**

No

- **Will the license be granted?**

You can still apply for a license. There is no exception for this service. Either the registration application must be made or the contractor must be licensed. For a few months, it may temporarily agree with the licensed laboratory and then obtain a license for itself and continue with its own laboratory.

- **Is there a requirement to have a laboratory on every province?**

No, it depends. The contractor can set up a laboratory in a province and bring all the services there. There is no restriction on this situation and it is not obligatory that each province should be a laboratory.

- **The duration of the test result could also be in trouble. Is there any time constraint on the condition, will there be any disturbance on it?**

The regulations issued there under will be made to inform in writing. If there is any regulation about this, informing will be done in writing

- **Should the license be taken on behalf of the direct contractor?**

It will be as stated in the current Laboratory Directive.

- **Is the institution committed to testing the specified test quantities?**

There is no commitment, the written figures are the predicted amount of testing. It may be less or more. The payment made by the firm will be paid up to the amount of the approved test. The Authority may also test under these figures, and no commitment is given. We reached these figures by sampling method based on 4 provinces. The figures are only foreseen test (analysis) figures.

- **What if the sample at the blood draw points is not accepted? Who is the obligation? The service of the firm will begin by taking the sample. Who is responsible for the mistake made up to the necklace?**

The centrifuge will make the nurses and deliver the centrifuge sample to the firm. The contractor should check the sample when the nurse picks it up. If a historical tube is used, the firm must intervene before taking the sample. It is the responsibility of the company to first control whether the specimen is a healthy sample. The Firm may not accept the Sample by stating valid reasons, and if it accepts the sample the responsibility will be at the firm.



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T.C. Sağlık Bakanlığı

- **Which products will provide by the contractor?**

Consumables to be used belong to the contractor, but centrifugal bleeding couch etc. will provide equipment and fixtures such as the Ministry of Health.

- **Urine analysis is not clear on the transfere, what should be done for it?**

It is stated that it can solve this service with protective tube.

- **Samples (urine analysis and urine culture) are not suitable for more than 4 hours of transfer? What are you going to do?**

He was forced to make an on-site laboratory. No, there is no coercion. The sample can be used with a suitable tube for carrying. However, we will return this written response later.

- **Will the conclusions be single or all centers? Are there centralized software, will all test results send the same result? Or will each center have its own separate software? Are there software integration solutions?**

We use uniform software (MBMS) at all our centers currently. The contractor software must be synchronized with the current software. The Contractor will make a single written notification. Software support is not offered by us.

- **When are the working days in the centers?**

Some centers may have a seizure system, working days and hours are not clear yet. The lab time will be available when the centers are open. Some of our centers may be in shifts or shut down late. We will inform you in writing about working days.

- **It is stated that LIS software to be in Arabic. How is this situation?**

The software interface will be in Arabic and Turkish. The results should be given in Turkish and Arabic. There are some unclear cases about this issue and we will report it. Will only the result be Arabic, or will the Arabic be on screen? We will report it in writing.

- **The contracting authority can increase and decrease up to 25 percent during the contract? How is it going to be?**

Before the signing of the contract, the contractor to be contracted can be confirmed and reduced or increased. In other words, a possible increase or decrease immediately before the signing of the contract can be done within budget.

- **How will you be exempt from taxation?**

Invoices will be excluded except VAT.

- **What are the criminal circumstances after the contract? If the results of the assay are not given in time, it is called termination. Direct termination? Is there no other punishment?**

Detailed information about the penalty fee or sanctions will be given later in writing.

- **Is there any requirement of EU origin ?**

There is no EU origin requirement in the test kits and the working machines.

- **Do you have an advance payment?**

Up to 40% of the advance payment can be made for the letter.

- **What if we receive an advance and this amount is below the amount to be received for the test number? Will you get your money back?**

Advance payments will be deducted from the monthly entitlements to be made when the advance payment is received, which is equal to the advance rate. If the amount of Advance given is more than the amount of the test done, the amount will be refunded.



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T.C. Sağlık Bakanlığı

- **If there is no risk in the case of the transfer period of the samples, how long will the transfer take? What if we can not produce results within 24 hours?**

It can not exceed 24 hours. we can evaluate this problem and we will be given later in writing.

- **The results can be given in 24 hours, but the transfer time is very little for 24 hours?**

It will be evaluated in detail when asked in writing. The technical team thinks this 24-hour employee is actually sufficient. If you guarantee that you will give the same healthy result after 24 hours, you can be considered if you prove it by document.

- **Will it be criminal sanctions if it exceeds 24 hours?**

We will then give a detailed answer in writing.

- **Could there be an extension on the samples taken on Friday? Could there be a change in delivery times? What will be sanctioned if the transfer time is followed?**

We will then give a detailed cevap in writing .

- **Is it a separate period of time, a separate period after the sample is delivered? Or is it all 24 hours? Can it be given 24 for transfer and a separate time for testing?**

Questions for this will be answered in writing. Patient outcome safety is important. Can it last longer? we will evaluate the issue.

- **What are the insurance liabilities (Article 12.2 of the insurance)?**

It will then be given in writing.

- **Each laboratory will produce results in its own evaluation range. Would this be a problem? How will this be defined in automation? Each subcontractor has a different range. How will we overcome this? When entering automation, there will be trouble, How will it be?**

It will then be given in writing.