

# SERVICE PRIOR INFORMATION NOTICE

## Provision of Staff Training

### Location - Europe (non-EU) Turkey

**1. Publication reference**

SIHHAT/2017/SUP/INT/06

**2. Procedure**

Restricted

**3. Programme title**

Improving the health status of the Syrian population under temporary protection and related services provided by Turkish authorities.

**4. Financing**

REGULATION (EU) No 231/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 March 2014 establishing an Instrument for Pre-accession Assistance (IPA II)

**5. Contracting Authority**

Ministry of Health of the Republic of Turkey

Turkish Public Health Institute, Ankara, Turkey

**6. Nature of contract**

Global price

**7. Contract description**

The subject of the contract is the provision of training for bilingual mediators on healthcare services and communication techniques. MoH staff will have training on inter-cultural communication techniques, anger management, psycho-social support, service process, stress management and immigrant health. The aim of the training is to increase the quality of the healthcare services given to immigrant people.

**8. Indicative budget**

EUR 2.787.000

**9. Intended timing of publication of the contract notice**

May 2017

**10. Additional information**

N/A

**11. Legal basis**

REGULATION (EU) No 231/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 March 2014 establishing an Instrument for Pre-accession

**Remarks:**

There must be a minimum period of 30 calendar days between the publication of this prior information notice and the publication of the corresponding contract notice.

No applications or requests for information should be sent at this stage.